

Telehealth Services



Offering a new front door to healthcare.

Telehealth Services gives members convenient access to quality healthcare when and where they need it. By giving members access to board-certified doctors on demand by phone or video, they have easy access to the care they need from wherever they are.

With Telehealth Services, members with a broad array of healthcare issues can be diagnosed, treated, and prescribed medication if necessary. Telehealth Services provides a new, more cost-effective front door to the healthcare system, so members can feel better faster.

Comprehensive care

Telehealth Services can resolve a broad array of needs, including general medical services, behavioral healthcare, dermatology, and more.

Convenience

Members have 24/7 access by web, phone, or our award-winning mobile app.

Clinical quality

The U.S. board-certified physicians in our network have an average of 20 years' experience and deliver the highest quality care.

4X

greater utilization over
industry average

+2.6M

visits annually

2.7M

mobile app downloads

How Telehealth Services works



Initiate by app,
call, or web



Request
a visit



Visit



Resolve

Features

- **General Medical**—Convenient quality healthcare from U.S. board-certified doctors by phone or video.
- **Back Care**—Customized back care programs with videos and access to certified health coaches.
- **Nutrition**—In-depth nutrition consultations and personalized guides for member-specific needs.
- **Tobacco Cessation**—Help from Teladoc physicians and cessation coaches who can prescribe treatment and monitor a member's progress.
- **Behavioral Health Care**—Access to licensed mental health professionals, with the option to receive ongoing care from a provider of their choice.
- **Dermatology**—Access to board-certified dermatologists who can review imagery and prescribe approved medications within days.
- **Global Care**—Convenient, high-quality virtual healthcare for U.S. members traveling abroad.
- **Caregiving**—Allows members to add loved ones to their account and extend the same on-demand access to care.
- **Sexual Health**—Help finding local labs for confidential testing and results for common STIs without the need for an appointment.

“[Teladoc Health’s] platform provides a ‘one-stop shop’ for our members to have real-time access to care.”

HR Benefits Executive

“I have used Teladoc twice, and it is the most convenient and cost-effective medical care I have used. The doctors were great and the service was excellent. My issues were resolved.”

Teladoc member

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About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.