

Lucent Health Tips:

Your Guide to Smarter Health Benefits

Remember to register on the MyLucentHealth.com member portal!

The MyLucentHealth portal allows members to view and maintain health plan information*. With the MyLucentHealth member portal, members can...

- View claims
- View Explanation of Benefits
- View and print your ID card information
- Access plan forms and documents
- Search for a provider

The screenshot shows the MyLucentHealth.com member portal. At the top is a navigation bar with links: Home, My Coverage, Claims, Contact Us, Find a Provider, and Forms. Below this is a 'Welcome' section with a message: 'Welcome to your personalized online health plan resource. You will find information about your medical benefit information, coverage, claims, providers, download forms, print ID card and more!'. To the right of the welcome message is a 'Quick Links' section with links: 'Frequently Asked Questions (PDF)', 'View / Print ID Card', 'Grant / Deny Access to My Account', 'PBM', and 'PHCS'. Below the welcome message is a 'Coverage Summary' table. The table has two columns: 'Member ID' (6666666600), 'Member Name' (Sam Jones), 'Effective Date' (N/A), 'Term Date' (12/31/9999), 'Group Name' (Demo Group), 'Group Number' (300), and 'Status' (Full-Time Active Employee). Below the table is a 'View Full Eligibility' button. To the right of the coverage summary is a 'Contact Your Plan' section with the text: 'For questions or comments you can contact your health plan at:'. Below this text is a table with two rows: 'Mon - Thurs, 7:30am - 4:30pm CST' and '(800) 411-3650', and 'Fri, 7:30am - 4:00pm CST' and '(800) 411-3650'. Below the contact section is a 'Recent Claims' table with columns: Claim Number, Member, Service Date, Total Charges, My Responsibility, Provider, and Claim Status.

Member ID:	Member Name:
6666666600	Sam Jones

Effective Date:	Term Date:
N/A	12/31/9999

Group Name:	Group Number:
Demo Group	300

Status: Full-Time Active Employee

[View Full Eligibility](#)

Claim Number	Member	Service Date	Total Charges	My Responsibility	Provider	Claim Status
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**Please note, spouses and dependents over the age of 18 must create their own logins*

Lucent Health

For inquiries regarding eligibility, plan benefits, claims, or any healthcare related questions, members should contact the team at the number located in the top corner of your ID Card.

